

Secret Pup Exchange

@SecretPupExchange

EXCHANGE RULES & REQUIREMENTS

Communication Requirements:

- You **MUST** follow @SecretPupExchange on Instagram
- Reply to any SPE direct communications **within 24 hours**
- Not responding to SPE messages means a host will call or text you.

Participant Requirements:

- Must be 18 years of age or older
- Live in the USA or Canada
- Have an **ACTIVE** dog Instagram account: up-to-date posts/reels on your page and stay active throughout the exchange. Accounts that are not active will not be considered.

Budget Requirements:

- Minimum dollar amount **must** be met for the budget you sign up for
- Budgets 1 & 2 are for dog items only (decorating is **NOT** required)
- Decorating is **REQUIRED** for Budget 3, and \$5 of the budget is for the decorating
- Human items are optional and are not counted towards any budget
- Shipping costs are also outside (not counted towards) any budget

Gift Requirements:

- Only new, unused gifts may be sent as part of your box. Do not send any items that have been used at all (not even if only used for pictures).
- Rawhide of any kind is prohibited by SPE.
- Expiration dates must be double checked for ALL food/treat items. They should have a “best by” date that is at least one month past the last day of the exchange shipping window. If expired product is inadvertently sent, you will be asked to replace it.
- Do not include any gifts purchased at extreme discount retailers, like dollar stores, Alibaba, Temu, etc.
- Products purchased from TJ Maxx/Homegoods/Winners are acceptable, but please double check expiration dates (see above).
- Please **DO NOT** re-gift items from a previous gift exchange box, as you run the risk of offending someone who gifted something to you.

Shipping Requirements:

- Be sure to include your Instagram handle inside the box (ie note, card, sticker etc)
- All participants must ship their box within the shipping window. Participants who ship before or after the shipping window may not be allowed to join future exchanges.
- All boxes must be shipped with the ability to track.
- Tracking information (including a photo of the tracking) must be uploaded within 24 hours of shipping.

Receiving Requirements:

- In the Group Chat, **thank** your Secret Pup for your package **within 48 hours of delivery**.
- Share a photo in the group chat as soon as you open the box.
- Create a Thank You post or reel in collaboration with SPE to be posted **within 7 days of box delivery** (stories do not count to fulfill this requirement)

The requirements for this exchange are non-negotiable. We have been doing this exchange for several years and all of these requirements exist for a reason. Please review all of the requirements before signing up. Not meeting the requirements will affect your ability to participate in future exchanges.

That being said, we understand that life happens. Please message us with any questions, concerns, or updates that we should know about. We are always here to help.